



Comfort Union Hot Water Tank Installation

Beyond the Basics, Done the Right Way

We believe in getting every detail of your water heater installation just right, ensuring your system works efficiently for years to come. Trust our expert installation team to go the extra mile to provide you with reliable, long-lasting comfort.



What's Included in Your Water Heater Installation

Pipe Thread Sealant

Pipe dope and Teflon tape applied to all connections to prevent leaks.



High-Quality Fittings

Rust-resistant fittings installed for durability and reliability.



Drain Connection

Installed to safely channel overflow away from the tank.



Leak Prevention

Thorough inspection of all connections and joints to prevent leaks.



Venting System

Properly sealed and reconnected for safe exhaust of combustion gases.



Ventilation Pipe

Leak-free and resealed for reliable, long-term operation.



Tank Leveling

Perfectly leveled for stable operation and even weight distribution.



Gas Line Test

Thorough testing with a gas leak detector for your safety.



Warranty

10 LABOUR
YEARS WARRANTY

10 PARTS
YEARS WARRANTY

*Warranty is valid only if all manufacturer and maintenance guidelines are followed. \$149 warranty deductible



Space Assessment



Evaluation

We'll assess if there's enough space for the water heater. If the space is too tight, we may not proceed for safety reasons.



Cancellation

If installation is not possible due to space constraints, the homeowner will be responsible for covering cancellation fees.



Handling and Installation

Special Equipment

We use stair climbers and furniture dollies to move the water heater safely.

Property Protection

Measures

We take all necessary steps to protect your property during installation, though we're not liable for unforeseen damage due to pre-existing conditions.

Safety

If any risks are identified, we will discuss alternative solutions with you to ensure safety during the installation process.

Liability

General Liability

While we take every care, we're not responsible for damage to floors, walls, or water-related issues.

Pre-existing Conditions

Comfort Union isn't responsible for damages resulting from hidden plumbing or structural issues that may be discovered during installation.

Customer Responsibilities

Clear Area

Please ensure the installation area is clear of personal belongings. Comfort Union is not liable for any damage to items not removed after advising the homeowner.

Drain Access

Ensure proper access for the tank to be drained safely.

Delayed Removal

Weather/Weight Delays

If weather conditions or the weight of the old water heater require's extra help for safe removal, it will be completed within the following week, weather permitting.

✓ Included with Installation

- ✓ Removal and disposal of the old tank
- ✓ Up to two 3/4" SharkBite Fittings (Straight Coupling, less than 3 inches)
- ✓ Up to two 3/4" PEX Couplings
- ✓ Up to four 3/4" PEX Rings
- ✓ Up to two feet of 3/4" PEX Pipe
- ✓ Exact model replacement only
- ✓ Extended warranty for peace of mind

⊘ Exclusions (Not Included in Cost)

- ⊘ Poly B (polybutylene) plumbing modification
- ⊘ Kitech plumbing modification
- ⊘ Gas pipe modification (horizontally or vertically)
- ⊘ Gas valve installation
- ⊘ Shut-off valve for water lines
- ⊘ SharkBite coupling hoses (with or without valve)
- ⊘ Copper soldering
- ⊘ Venting Modification or Replacement
- ⊘ Existing problems (e.g., rusted valves, broken joints, loose connections)

